
Title	Stakeholder Engagement	Version	4
Policy No.	P 2018/12	Effective date	19/06/2018

1. OVERVIEW

Individuals and groups who are interested in, affect or are affected by the Forestry Corporation of NSW (FCNSW) forest management activities are our stakeholders. As the manager of NSW State forests, FCNSW is committed to engaging with stakeholders. This policy outlines the organisation's commitment to stakeholder engagement and the framework within which it will take place.

2. BACKGROUND

Effective stakeholder engagement is fundamental to FCNSW successfully conducting its business. FCNSW is certified to ISO 14001:2015 and Australian Forestry Standard AS 4708:2013. Both have clear requirements for stakeholder engagement and external communication. In addition, effective stakeholder engagement has been identified as a significant step in engendering greater community acceptance of FCNSW operations and granting the organisation its 'social licence to operate'.

3. SCOPE

This policy covers FCNSW engagement with stakeholders about all forest management related operations and activities. Stakeholders include, but are not limited to, neighbours, local communities, customers, contractors, forest users, regulators, other government agencies, industry and employee groups, Aboriginal groups and non-government organisations.

4. POLICY PRINCIPLES

The principles that underpin FCNSW stakeholder engagement activities are:

- 4.1 developing and maintaining working relationships with our stakeholders;
- 4.2 acknowledging that stakeholders' perspectives and expertise can make a positive contribution to forest management;
- 4.3 understanding what is important and of interest to our stakeholders by undertaking meaningful engagement;
- 4.4 recognizing the different needs of affected and interested stakeholders; and
- 4.5 building the trust and support of stakeholders in FCNSW as a proficient commercial manager of native and plantation forests.

5. POLICY ACTIONS

- 5.1 FCNSW will identify relevant stakeholders affected by and interested in, its operations.
- 5.2 FCNSW will make information available to relevant stakeholders on our policies and strategic plans for the forests we manage as well as communication material on the long term environmental, economic, social and cultural benefits of sustainable forest management.
- 5.3 Appropriate training will be provided to ensure that FCNSW staff maintain competency in stakeholder engagement.
- 5.4 FCNSW will encourage and facilitate meaningful participation of stakeholders in the development of strategic forest management plans.

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- 5.5 FCNSW will develop strategies for engagement with specific stakeholder groups or around specific issues of interest to stakeholders.
- 5.6 FCNSW will ensure stakeholder engagement is part of the operational processes and procedures for documentation of communications with stakeholders are in place and maintained.
- 5.7 FCNSW will provide a process for dealing with stakeholder complaints and ensure their resolution is documented and these resolutions inform improvements in FCNSW processes.

6. RELATED LEGISLATION

- *Forestry Act 2012*
- *Government Information (Public Access) Act 2009 (NSW)*

7. REALTED POLICIES

- Forest Management Policy

8. RELATED DELEGATIONS

- Nil

9. RELATED DOCUMENTS

- Australian Forestry Standard (AFS) AS 4708:2013
- ISO 14001:2015
- Ecologically Sustainable Forest Management Plans
- Corporate Strategic Communications Plan
- Divisional Stakeholder Engagement Plans
- Customer action and communication plans
- External Complaints Procedure

10. REVISION HISTORY

Version	Policy Number	Date
1	P2011/05	19/10/11
2	P2013/10	20/12/13
3	P2014/11	9/10/14
4	P2018/12	10/06/18

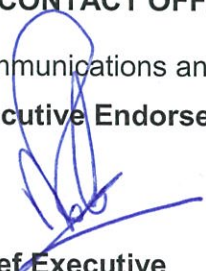
11. DATE OF NEXT REVIEW

As required

12. CONTACT OFFICER

Communications and Media Manager

Executive Endorsement



Chief Executive