

Forest Management System – Summary Audit Report			
<b>Client name:</b>	Forestry Corporation of NSW - Hardwood Forests Division	<b>Certificate #:</b>	AFS 604224
<b>Client address</b>	121-123 Oratava Ave West Pennant Hills NSW 2120	<b>Website:</b>	forestrycorporation.com.au
<b>Audit type:</b>	Recertification	<b>Audit date:</b>	3-24 October 2018
<b>Standards:</b>	AS4708:2013 ISO 14001:2015	<b>Auditors:</b>	Ross Garsden
<p><b>This document provides a summary of the findings contained in a report to this client with respect to the implementation of the client's management system as determined during an audit conducted by BSI.</b></p>			

Scope of certification:
<p>Activities associated with the sustainable management of native forests and hardwood plantations within NSW' State forests. This includes the production and sale of forest products; the management of non-productive areas for conservation values; the development and maintenance of forest infrastructure; management of planned and un-planned fires; and the provision of visitor facilities, permits and access for recreation activities.</p>

Executive summary:
<p>This report presents the findings of a recertification assessment of The Forestry Corporation of NSW (FCNSW) - Hardwood Forests Division (HFD) with respect to compliance with the nominated Standards. The audit included an assessment of forest management activities in the coastal regions of NSW including offices and depots in Coffs Harbour, Wauchope, and Maitland in the north and Batemans Bay, Narooma and Eden in the South, as well as a number of administrative functions at the Head Office and management of the Cumberland Forest in West Pennant Hills.</p> <p>The audit was conducted simultaneously with an assessment of compliance with ISO14001:2015. The requirements of ISO14001 support many of the requirements of AS4708. Likewise, the assessment coincided with an assessment of the FCNSW Softwood Plantations Division (SPD). This report should be read in conjunction with the SPD report, as both Divisions share a number of common corporate functions. Any findings in relation to corporate functions are noted in the relevant Division Report.</p> <p>The audit confirmed the organisation's commitment to continual improvement in both its operational performance and the systems that support the business.</p> <p>Strengths of the system noted in this assessment include:</p> <ul style="list-style-type: none"> <li>• Uniform standardised harvest planning process – The Pulse</li> <li>• Use of new technologies and applications, e.g. MapApp in driving continual improvement in operational performance, monitoring, and management of information and records.</li> <li>• Corporate focus on and support for innovation and development</li> <li>• Diversity in individuals in positions of responsibility</li> <li>• Capacity for authorising and supporting recreational and tourism activities.</li> </ul> <p>Significant improvements and initiatives include:</p> <ul style="list-style-type: none"> <li>• HFD Intranet Page which provides for ease of navigation to system documentation and resources</li> </ul>

- More effective whole-of-process internal audit of planning and operations
- Newly developed framework and guidelines for managing risks
- Adoption of 'fair and just culture' within the business
- Indigenous partnerships e.g. cultural burning and ACH post-harvest cultural checks
- Structure, implementation, effectiveness and enthusiastic uptake of leadership development program
- Strengthened HR processes and organisational capabilities: e.g. onboarding, and background screening, alcohol and other drugs testing, inTreeduction, parental toolkit, keeping connected, WelcomeStreme, leadership development, driver awareness training, diversity and inclusion, remuneration, fair and just culture.
- Cross-functional sharing of information and document control, and associated efficiency gains with respect to management of records e.g. One Drive
- Fire management planning and adoption of Bushfire Environmental Assessment Code where applicable.
- Innovation in management of crossings and protection of waterways e.g. crossing hoppers
- The development and roll-out of 360° SAFE with full organisational buy-in across all business functions
- Reframing the public image and perception of the organisation - Community Engagement Strategy
- Significant improvements in knowledge base for the hardwood plantations estate

The organisation has responded positively to the minor non-conformances identified in previous reports and these are now closed. A number of minor non-conformances were identified in relation to:

- Depot management; and
- Emergency testing procedures.

The full report provides details regarding the opportunities for improvement, which were identified during the assessment.

The auditor would like to acknowledge the cooperation and constructive engagement of all staff involved in the planning and conduct of this audit. Once again, FCNSW staff demonstrated professionalism and competence and a willingness to engage and support the audit. This contributed significantly to the overall effectiveness of the assessment process.

The audit has determined that the organisation continues to meet the requirements of AS 4708:2013 and ISO 14001:2015, and re-certification the nominated Standards is recommended, noting the new address for the Coffs Harbour Regional Office.

Defined forest area statement	
<p><b>Hardwood Forests Division incorporates the following FMUs</b></p> <p>FMU 1 – South coast hardwoods            FMU 2 – Southern tablelands hardwoods            FMU 3 – Cypress forests            FMU 4 – Redgum forests            FMU 5 – Northern Coastal hardwoods            FMU 6 – Northern Tablelands hardwoods            FMU 7 – Northern hardwood plantations</p>	
<b>Defined forest area (in hectares):</b>	1,796,992 ha
<b>Advised to AFS Limited on:</b>	18 October 2018
<b>Certificate expires on:</b>	31 December 2021
Report prepared by:	
Ross Garsden	Lead Auditor – Forest Management Systems
<i>Name of person who prepared this report</i>	<i>Position</i>

END OF REPORT