

Date	Time	Complaint Method	Complainant Contact Details			Nature of the Complaint	Description	Condition Details	Location	Waters Polluted Location	Substance	Follow-up Action Taken	
			Name	Address	Phone Number								
25/09/2019	10:54AM	Email	N/A	N/A	N/A	Harvesting	Email received stating FCNSW had breached 50m buffer meant to protect Mogo Creek and a request to explain why it happened.	91	Cpt 159, near 50m riparian protection zone, approximately 900m west of north eastern side of the cpt (Mogo State Forest).	N/A	N/A	Response sent back to complainant.	
19/02/2019	8:19AM	Hand delivered	N/A	N/A	N/A	Harvesting	During recent protests at Gibberagee SF by NEFA, the complainant handed a 'Preliminary Audit' Report to one of our FCNSW employees.	A range of conditions were alleged not to be complied with.	Gibberagee State Forest	N/A	N/A	The 'Preliminary Audit' Report & 'Supplementary Audit' Report have both been submitted to the EPA by NEFA. An investigation and response was undertaken and submitted in line with correspondence with the EPA.	
							There was a protest at the Coffs Harbour Office over harvesting in the Kalang area. The protest commenced at 10:00am and was quite peaceful. There were approx. 80 - 100 people present. As the morning progressed things started to escalate with the protesters. They smeared mud all over the front windows and were banging aggressively on them, they started rattling the rear carpark gates and yelling through the intercom and a koala was 'flipping off' staff members through the window. They also blocked off the front entrance to the building with tables.						Window cleaner was called after the protesters left. Meetings / stakeholder consultation that has occurred regarding harvesting in Kalang: - Met with the Bellingen Mayor and Council - Neighbour consultation - Other interested parties and stakeholders - Bellingen Environment Centre - Kalang River Forest Alliance
2/07/2019	10:00AM	Hand delivered	N/A	N/A	N/A	Harvesting	A letter with signatures on it was slipped under the front door expressing their belief that we should not be harvesting the Kalang.	No specific condition. Rather an overall belief we should not be harvesting the Kalang.	Coffs Harbour Office	N/A	N/A	Met with media.	
1/09/2019	1:38PM	Email	N/A	N/A	N/A	Harvesting	6 page report requesting an immediate stop work order on all active South Coast compartments with Swift Parrot habitat until compliance with the relevant IFOA can be assured and demonstrated.	TSL 6.5	Mogo State Forest Cpt 159 & Benandarah 114/6.	N/A	N/A	Replied to the complainant.	
23/04/2019	09:00AM	Email	N/A	N/A	N/A	Harvesting	Complaint to the EPA regarding harvesting in Boyne 100 and Mogo 159 where there are Swift Parrot records. Various regarding to documentation published on the FCNSW website, specifically: - The 'monthly advice' sent by FCNSW not meeting the requirements of the Operational Register. - The Operations Register not being available on the internet. - FCNSW being required to publish on its website which transition arrangement applies to each forestry operation. - The Plan of Operations does not display the information needed to meet the conditions.	TSL 6.5	Boyne 100 & Mogo 159	N/A	N/A	Replied to the complainant.	
23/04/2019	1:49PM	Email	N/A	N/A	N/A	Harvesting		Protocol 1: Registers	N/A	N/A	N/A	Replied to the complainant.	